Kirklees Council

Scrutiny Lead Member Report

Lead Member: Cllr Habiban Zaman : Health and Adult Social Care Scrutiny Panel

Period of Update : From 2 September 2019 – 31 December 2019

Panel Highlights

Lead member briefings with:

- Chief Executive – Healthwatch Kirklees
- Strategic Director for Adults and Health
- Chief Officer Greater Huddersfield CCG and North Kirklees CCG

Panel Activity and meetings

- 17 September 2019 panel meeting. Items discussed included: West Yorkshire and Harrogate Local Maternity Network; and Transforming Outpatient Care.
- 1 October 2019 panel visit to Calderdale and Huddersfield NHS Foundation (CHFT) Trust Outpatient Services.
- 15 October 2019 panel meeting. Items discussed included: Foetal Alcohol Spectrum Disorder (FASD); and Winter Pressures.
- 12 November 2019 panel meeting. Items discussed included: Kirklees Integrated Wellness Service update; and Healthwatch Kirklees.
- 10 December 2019 panel development workshop with Locala at Eddercliffe Health Centre. Areas covered included: Observation of the Jubilee Rehabilitation Service that provides an out-patient rehabilitation service; An explanation of Social Enterprises and performance presentations; discussions with Locala staff representing various services; and a Q&A session

Outcomes:

The panel made a number of recommendations to CHFT and commissioners that were designed to help improve people's experience of the Trust's Outpatient Services. These included: an agreement from the Trust that it would review its mobile text appointment system to include looking at the process for opting in and out of the text service; and reviewing the methods used in primary care (GP practices) when making and communicating hospital appointments with a particular focus on patients who are unable to fully access appointments through a mobile phone or other electronic equipment.

The discussions on the Local Maternity System (LMS) were very constructive and the panel agreed a number of actions and recommendations that included: a request that consideration was given to developing a strategy that would provide greater sustainability to the West Yorkshire and Harrogate LMS programme; a recommendation that the LMS team monitored the outcomes of its programme to assess the impact it was having on the quality, safety and experience of women, their babies and their families; and a recommendation that the LMS programme

acknowledged diversity and took steps to engage with a wide range of communities across the region and locally.

The Locala workshop provided panel members with a greater understanding of how a social enterprise operates and the range of services delivered by Locala. The knowledge gained from the workshop will be used to inform the work programme and to identify the areas of focus that will be scrutinised in more depth.

Monitoring Work

None this period

Looking Ahead

At the meeting scheduled for 21 January 2020 the panel will be meeting with Kirklees Public Health and South West Yorkshire Partnership NSH Foundation Trust to discuss suicide prevention. The panel has also requested a discussion with commissioners and Yorkshire Ambulance Service to look more closely at ambulance response times across the district.

At the meeting scheduled for 18 February 2020 the panel will be meeting with Kirklees Public Health and Locala to discuss the Kirklees sexual health service. The panel will also be looking at the work of South West Yorkshire NHS Partnership Foundation Trust's crisis team and its single point of access.

General Comments

The workshop sessions that we have arranged have worked well and they have helped to provide panel members, particularly the newer members, with a better understanding of the work being undertaken across the Kirklees health and adult social care system and enabled them to gain first-hand experience about the challenges faced.

I've been pleased that all members of the panel have played an active role in supporting the work of the panel and contributed fully to the discussions at formal meetings, panel visits and workshop sessions.